Professional Property Maintenance and Repairs First Time, Every Time

GUARANTEED

www.arcstone.co.za

ARCSTONE

PROPERTY MAINTENANCE

WE PUT ALL OUR EXPERIENCE, SKILLS AND TECHNIQUES IN YOUR HANDS

Only the best and most experienced tradesman for your project

At Arcstone we understand that your property is one of your most valuable assets. Just as you would not trust just any doctor or lawyer off the street to help you with your medical or legal problems, so too one cannot entrust the needs of ones property to just any contractor or tradesman. Unfortunately in South Africa today there are far too many so called "experts" misleading honest property owners into paying high prices for substandard repair and maintenance work. The barriers to entry in this industry are low enough for just about anyone with a hammer to call themselves a handyman!

Fortunately, Arcstone has built up a team of craftsmen in a wide variety of trades who have proven their worth to countless customers over the years. In addition, all projects taken on by us are monitored and supervised from start to finish to ensure that no shortcuts are taken and no corners are cut. This way the customer can rest assured that the job will be completed to their utmost satisfaction every time.

Life often becomes so busy in todays modern world that one can easily forget and neglect the often small but essential maintenance work essential to the health of your asset. Problems which start off as small cracks or leaks can develop over time into serious structural defects which can be extremely difficult and costly to fix. Arcstone will assess your property from top to bottom and provide you with a comprehensive report detailing all issues which need to be dealt with. It is then up to you to take this information and decide when and how to proceed.

If you decide to give us the job, we will ensure that your project is completed timeously and on budget. We will also give you constant feedback as to the progress of the work and any further issues that may have been encountered along the way. Our goal is to create happy, satisfied customers who will be brand ambassadors for our company and recommend us to family and friends.

A RANGE OF SERVICES FOR HOME OR OFFICE

Big or small, indoor our outside - we've got you covered!

- Painting
- Gutter repair and cleaning
- Waterproofing
- Rising damp
- Plaster and brick work
- Tiling and laminate flooring
- Paving
- Ceilings
- General Plumbing
- Drainage
- Window & door installation
- Carpentry
- General electrical work
- DIY jobs
- Hanging pictures
- Appliance installation

Be Confident with Our Innovative Ideas

COMPANY CORE VALUES

The growth and success of our brand depends on one thing - Customer satisfaction

We know that the best form of advertising by far is word of mouth. An enthusiastic recommendation from a close friend or family member is far more effective than a highway billboard. Our goal is to generate a base of highly satisfied customers who will confidently recommend our services to whoever may need them and the only way we can achieve this goal is by delivering on our promise of top notch quality and customer service. We take our customers feedback very seriously and act upon it immediately, regardless of the project size. After all, your recommendation could very well lead to many more projects in future. In summary, it is our goal to help you achieve yours!

Don't let the often temptingly low prices of the average fly-by-night contractor fool you, choose Arcstone and get the job done right first time, every time.

Trust

- Your property is our responsibility
- Feel confident that the job is in good hands
- Our reliable staff are experts in their field
- We treat all jobs with great importance
- All possible pitfalls will be attended to

Teamwork

- We believe strongly in creating a work environment built on great teamwork and communication
- Our tradesman communicate with managers daily and will report any mishaps if they occur
- Team members are rewarded for group perfomance

Safety

- We use the latest safety equipment
- Our staff are trained to look out for children or pets who might get hurt while we work
- The job site is kept clean and tidy
- A full cleanup will take place on completion

Service

- Super fast response to queries
- We will finish the job timeously
- Any complaints will be resolved same day
- Follow up calls ensure long term satisfaction
- The job will be done right the first time

Our Strategy

Arcstone Property Maintenance aims to become the most highly trusted and recommended property maintenance and repair provider in South Africa. We will ensure your project is taken care of from the initial quotation and planning stage right up until the final delivery and cleanup. Whether you manage a large corporation, cozy motel, school, church, residential complex or private house - we have the skills and tools to keep your property in perfect condition, year after year. We will achieve these lofty goals through creating a culture of continuous ongoing refinement and improvement of all business systems. Our company believes in training our staff yearly and upskilling them to face new challenges as they arise. In this constantly evolving industry, knowledge combined with solid work experience is key. Many of our tradesman have great skill in their area of expertise, but simply do not possess the know how to cope in the corporate world. Through training we enable these individuals to reach their greatest potential, while helping you reach yours.

Our Philosophy

Honesty, Integrity, Accountability - these are the cornerstones of our company philosophy. Too many contractors are cutting corners wherever they can and overcharging or overextending the time frame of jobs. In the long run this leads to further unnecessary expense as the jobs are corrected or redone entirely. A good example of this is in the medical field where a surgeon must perform the operation perfectly the first time as future surgeries in the affected area are far more difficult to perform and will often require a far longer recovery time. This is known as “scar tissue”, and unfortunately we have seen plenty of this “scar tissue” on buildings which were attended to by previous contractors who cut corners and used cheap materials. Here at Arcstone we will only use the highest quality materials which are approved both locally and internationally. This way we can always guarantee that the job will hold strong years after completion. Nobody is perfect, and we are more than willing to accept responsibility for our mistakes if and when they occur. No matter what it takes, we will resolve all such problems quickly with no extra cost to you. This way you can rest assured that you get what you paid for.

Our Promise

No customer is too big or small for Arcstone. Whatever the size of your project we aim to treat each and every customer as if they are our only customer. After all, your house is your castle and you have a right to expect the best.

We operate throughout JHB and surrounds, indoor or out. We also offer a free inspection, assessment and quotation without any obligation to use our company. Please compare our quotes with competitors and ask all the necessary questions - we have nothing to hide and our pricing reflects the quality and care of our handiwork. From large complexes to office parks, apartment blocks to free standing houses - we are here to help. Give us a call and see for yourself, we can't wait for you to join the scores of satisfied Arcstone customers.

Contact us today for an obligation-free inspection, assessment and quotation

call (011) 440 8939

or visit

www.arcstone.co.za

Keeping Your Project on Track

Arcstone Property Maintenance (Pty) Ltd
1 The Avenue, corner Henrietta Road,
Norwood, Johannesburg
Gauteng 2192
Phone: (011) 440 8939
E-mail: info@arcstone.co.za
Web: www.arcstone.co.za

Copyright © 2015 Arcstone Property Maintenance (Pty) Ltd – All rights reserved. No part of this publication may be reproduced, distributed, or transmitted in any form or by any means without the prior written permission of the publisher.

ARCSTONE
PROPERTY MAINTENANCE

Customer Feedback,Praise & Recommendations

Here are just a few recommendations from some of our customers:

Nathan Stern (Renprop)
nathan@renprop.co.za
011 463 6161
"I manage a number of properties and I was in need of a reliable maintenance contractor. I gave Arcstone a try and to date, there work has been great and I'm only receiving positive client feedback to date. I only recommend Arcstone to my other clients and trust them with service levels and communication. Keep up the professional level of service!"

Tanya Kramer (Investec)
Tanya.Kramer@investec.co.za
082 464 8760
"Ben has come to my investment property now on 3 separate occasions for different issues and each time has quickly provided me with a quote and an action plan to repair the problem.
On one occasion he went out of his way to send a team there on a Friday afternoon when it was threatening to storm and patched the roof until a proper repair could be done on the Monday.
Your team have been efficient, helpful and professional on all 3 instances and I will continue to use them and to refer them to friends and colleagues alike.
They are client conscious and service orientated, and their efficiency is a pleasure to deal with."

Saul Sackstein (Private house)
Sauls@nationalflag.co.za
083 416 4267
"Thank you Arcstone for really saving us when we needed help.
Our roof was leaking and there could have been extensive damage to our home.
The people at Arcstone responded quickly and isolated the issue and did a really professional job of fixing both the external and internal parts of our roof.
Their work was thorough while at the same time they did their best to not inconvenience us.
The staff are experienced and trustworthy and a pleasure to have around and deal with.
Thank you and we would for sure call on Arcstone anytime for other work."

Orelowitz Incorporated Attorneys (Office premises)
Jenny Baard / Stan Orelowitz
orelowitz@orelowitz.co.za
(011) 887 4713
"Dear David, Trust you are well. At the outset I would like to mention that the work that you did at the office, albeit relatively minor, was totally professional and of a high standard"

Garth Robbins (Virgin Active)
Garth.Robbins@virginactive.co.za
011 792 8860
"Morning David, Thank you for your Team's excellent work ethic and world class service. Grant was phenomenal and, Rox and I could see how genuinely concerned he was for the result and service the Team was providing. We only have positive feedback and recommendations to give. If anything does arise, we will definitely let you know"

Carole Dyzel (Randburg)
carole.d@live.co.za
083 611 4340
"Hi all Thought I'd give some feedback on Arcstone as they completed my ceiling and damp wall problem yesterday.. I can honestly say I have not come across a company as professional and who takes as much pride in their work as these guys... The team were detailed and cleaned up better than my helper does at the end of the work completed... They are also extremely friendly and humble! I am looking to use them at my company they are so good if I can get them onto our complicated vendor system! I think they would be a great asset to us in terms of maintenance and support for our complex! Have a lovely day! Carole"

Gillian Schneiderman (for the Rosemount Body Corp. Waverley)
GillianS@kmsa.com
(011) 249 4000
"I am more than happy to go on record and recommend Arcstone for waterproofing, and I am confident, any other projects you may have. Our 1st project with them was a 3 week extensive waterproofing one but we will be calling on them again in the future because we are a block of flats - an old building with the inevitable, multiple, constant challenges. We, therefore, have plenty experience of knowing how rare it is to actually get a team you can completely rely on and who are not only professional and reliable, but who communicate throughout. We consequently hope to have a long relationship with this 1st class team."

George Hliwayo (Tangiers Complex Oaklands)
georgedhliwayo@gmail.com
072 359 9206

"I have known Arcstone for some time.
They are our preferred general maintenance contractor. Tangiers Body Corp enjoys their quality service.
Some of the notable projects they have completed are:

1) Repairing and waterproofing unit 25 roof which the previous five contractors had failed to fix.
They were quick to detect the hidden leak and repair it.
2) Supplying and installing 14 geyser covers (throughout the complex)
3) Diagnosing the root cause of a rising damp issue in unit 31 (being damaged pipe in unit 33 above it) which the other contractors had failed to detect.

Recently four contractors were invited to quote us on the boundary wall between us and Caltex Garage.
The other three took less than 30 mins to assess through estimation but Dave spent more than an hour utilizing his state of the art tools to measure and capture his data.
As for other small jobs they did for us, I was impressed by their timeous response, neat jobs and tidying up worked areas. After completion of a job task they always asked me to check to ensure it has been done to my satisfaction. I enjoy reading their simple, specific and detailed quotations - evidence enough that Arcstone staff are skillful experts and knowledgeable with their craft. Finally Arcstone personnel have sound customer care behavior and no doubt I can recommend them to anyone"

ARCSTONE
PROPERTY MAINTENANCE

John Solomon (Property Developer)
jmssol13@gmail.com
S.A Cell: 082 829 4464
Israel Cell: +972 523 832 948

"To whom it may concern

This email serves to confirm that Arcstone Property Maintenance have recently completed a major renovation on a newly purchased residential property in the Glenhazel area.
Their personal approach went beyond the norm.They spent hours getting details as to what needed to be done,giving advice and planning the renovation,
They are a warm dedicated team who will do anything to make sure the client is happy.
Their work was of a high and professional standard.
When problems arose they were dealt with in a proper and direct manner.When the hot water was halted for a few hours we were invited to their homes.
I highly recommend them as a professional,caring and personal touch team who can provide the right TURN KEY SOLUTIONS."

Steven Krein (Head of FixMyLife.co.za)
steven@fixmylife.co.za
072 802 3631

"To whom it may concern,
I cannot speak highly enough of Arcstone and the absolute professionalism they demonstrate on all their jobs. Their workmanship is of the highest level and they pride themselves on this quality which in my experience they deliver time after time. Arcstone have always given us reliable, dedicated and professional service and go over and above to ensure that the client is completely satisfied with every aspect of a job. I would definitely recommend Arcstone for any project you are considering them for. If you have any questions or wish to discuss the above in more detail, please don't hesitate to contact me."

Sahil Mungar
sahil.mungar@gmail.com
083 783 3893

Thank you very much for the work done. A special thanks to Grant for his attention to detail and time taken with the crew. Please pass my regards to him and the guys.

The work was carried out impeccably! The tiling is perfect as well as the installation of the bath and shower need a special mention. My choice of a rather expensive freestanding bath in a very tight space was pulled off perfectly, and the vision of the walk in shower is spot on!

I must say that you were the most professional and courteous of all the contractors during the quotation phase, a credit to your mission to provide the best service and quality!

Additionally, which you may not be aware of, was that although you warned me upfront that you aren't the cheapest (but the best in quality), you did turn out to provide the cheapest quote. This wasn't my key deciding factor, it was actually your honesty, attention to detail and trusting rapport during the consultation phase. This was further entrenched by your and Grant's feedback throughout the construction period.

Thank you very much, and look forward to working with you again in future!

Raff Sparapano (Chairman of Bantry Oval Body Corporate)
sparapano@mweb.co.za
082 453 5405

Glad to hear the two major projects are finally done and in record time before the heavy rains.

From my interaction with you and the rest of the Arcstone team I have been very impressed with your level of service and professionalism. Both projects were incident free, there was constant supervision on site and feedback from you, with minimal variation orders that were necessary and resulted in improvements.

The fact that we could track your progress and quality of work by having regular photos posted on the website provided assurance that the work was being done properly. We will definitely keep on using Arcstone who we now regard as our first tier supplier on all maintenance matters.

VANCESONY
PROPERTY MANAGEMENT,
ADMINISTRATION & LEGAL SERVICES

7 NOVEMBER 2017

To whom it may concern,

LETTER OF REFERENCE:

ARCSTONE PROPERTY MAINTENANCE (PTY) LTD ("Arcstone")

We note we act of behalf of several Body Corporate and Homeowners Associations.

We recently embarked on a large maintenance project on behalf of one of our Body Corporates (Bantry Oval, Bryanston) which project included, but was not limited to, waterproofing, plumbing, painting.

An extensive tender process was followed with Arcstone being awarded the entire project as a result of their professional, thorough and transparent quoting, together with their impressive C.V and references.

The project was completed efficiently and neatly, Arcstone's workmanship is of a high standard and the reporting and communication is consistent. The workmen were supervised on site at all times and any queries raised by us or the trustees were immediately addressed.

As a result of the above project, Arcstone are our contactor of choice for all our complex maintenance matters and are the only contractor the above complex are willing to use.

Kind Regards
Elizabeth Dent & Frances Philpot
Directors

MERCURY80

18 August 2017

To whom it may concern

Our experience with Arcstone, has been highly commendable, we have used Arcstone to carry out major renovations, refurbishments and redecorations of our properties and they have never let us down. Some of the projects include but are not limited to exterior and interior painting, waterproofing, roofing and roof repairs, extensions to existing buildings, flooring, plumbing, security installations and electrical work.

Prior to finding Arcstone, we had come across and used many contractors only to be frustrated and disappointed by false promises, lack of both professionalism and integrity. This has not been the case with Arcstone, the entire team, from the directors to senior management and laborers work together as a cohesive unit and produce outstanding results. We find them to be punctual, friendly, neat and professional. Arcstone stand by their guarantees, and are available if/when challenges occur, we experienced one or two small problems with a waterproofing project. Arcstone responded very positively and in a very timeous manner, the level of integrity is inspiring to see.

One of the key benefits is their high level of communication. Whenever there were issues that needed to be discussed or changes to be made, these were communicated to us and they always made themselves available to address any concerns. Arcstone does tend to take slightly longer than originally planned on certain projects, however the delays were explained and the quality in the workmanship cannot be questioned, there were not inferior rush jobs encountered.

In our opinion, they provide excellent service, and can recommend them with confidence. We will certainly continue to work with them in the future.

Best regards,

Francine Vaughan

Operations Director

Mercury80 | Making Magic Happen
+27 11 656 4778 | info@mercury80.co.za
PO Box 76356, Wendywood, 2144, South Africa
Mercury80 (Pty.) Ltd. Registration #2008/010038/07
Directors: P. Pillhofer (Managing), F.S. Ferreira-Vaughan (British)

m80

Aberdare Cables (Pty) Ltd
Tel +27 (0) 11 396 8000
Fax +27 (0) 11 396 8011

181A Barbara Road
Elandsfontein
PO Box 1679, Edenvale 1610

www.aberdare.co.za

ABERDARE® CABLES

Wednesday, 13 September 2017

To whom it may concern,

Arcstone recently completed a full exterior redecoration (painting) of my property in the Bedfordview area. From the start I was very impressed with the professional response when I first contacted them, an assessment was scheduled and carried out as per the agreed date and time. I found the assessment report and quotation which followed to be incredibly detailed and comprehensive and the quote was ready in just a few days from the date of assessment.

After meeting with Dave and asking a couple of questions I was satisfied with the quote. We had received a number of quotations from other contractors who said that the job would take 6-8 weeks, but Dave assured me that Arcstone would complete the job in 4 weeks or less. In the end the job was completed including snags in 3 weeks!

Throughout the project, as promised, there was constant supervision of the entire team. Ben and Grant (the supervisors/project managers) were professional, driven, courteous and paid great attention to detail. No shortcuts were taken in preparing the surface to paint - cracks were properly drilled out and weak/damaged plaster repaired. Each day was planned out beforehand and therefore executed smoothly, which is probably what contributed to the speed at which the job was completed.

The end result looks absolutely beautiful!

I must say that it is refreshing for a company in S.A to deliver on their promise. In fact, after the job was completed and Arcstone had left the site, I received a courtesy mail asking for feedback and positive criticism. I responded noting two issues (one being that the pool had turned green) and Arcstone responded by coming back to site and shock treating my pool as well as sorting out the other snag free of charge. This proves that the guys at Arcstone care deeply about their reputation and want to make sure that the customer is fully satisfied.

Taking all the above into account, I would heartily recommend their services and can confidently say that these are honest guys who take their job very seriously and will not let you down.

Yours sincerely,

Keith Edmond
Joint CEO at Aberdare Cables
082 550 4906

Directors: K.G. Edmond (Joint CEO), A. Gao** (Chairman), V. Huang***, M. Kotiah*, M.M. Matla, N.T. Molai, N.P. Nouse*, M. Nyati*, H. Song** (Joint CEO), H. Zhu**

* Non Executive
** Chinese
*** Australian

SAFE HOUSE
Suppliers you can trust

Friday, 14 July 2017

THANK YOU ARCSTONE!

Dear Dave and Ben,

We wanted to send you this short note to let you know how happy we are with our freshly painted, waterproofed and repaired home!

We have received many compliments from friends and neighbours on the quality of the work. In fact one friend, who is in real estate sales, commented that no other home improvement accelerates a home's sale and gives the homeowner a better return on their investment than a quality paint job. The awnings, bonfire area, ivy privacy screen and balustrades are absolutely stunning too!

Your crew arrived each day on the agreed time and was always courteous and friendly. We really appreciate not only the friendliness of the crew, but the fact that they went out of their way to coordinate their schedule with us so that the entire process could be as convenient as possible. And, best of all, unlike our recent experience with other contractors, the job was completed on the agreed date!

Grant and Thierry were a pleasure to deal with and never took their eye off the job until every snag was resolved. We also witnessed how they were able to monitor the teams progress and ensure that the available man power was fully utilised.

We love all the new fittings, and are amazed out how you were able to restore the paving around the house and swimming pool (something we had our doubts about). Thierry and Gabriel's plumbing, carpentry and glazing work is also top class, it's so unusual to find a company which is truly all-in-one like Arcstone.

You were able to see the latent potential in our home and have helped us to create the living space we always dreamed of.

We also appreciate the clean-up that was performed not only at the end of the job but at the end of each workday.

We will continue to recommend your services to our friends and neighbours.

Best wishes,
Shana Simons

P.S You may share this letter as a reference and let your potential clients feel free to call me - 074 102 0172 ☺

ROSEMOUNT BODY CORPORATE

58 Knox Street, Waverley, Johannesburg, 2095

9 November 2017

Dave Raichlin
Arcstone Property Maintenance (Pty) Ltd

Dear Dave

Rosemount Body Corporate has been using Arcstone for a couple of years now and are happy to reaffirm our recommendations for the company.

Arcstone has become our 'go to' contractor and we have successfully approached and employed the company for a number of projects. Including waterproofing, damp proofing renovations which involved removing massive multi-floor windows and frames from the building, erecting of new retainer walls, tiling and painting.

The fact that Arcstone takes full ownership of a project and keeps us updated throughout – with after sales follow-up is a deal maker. After years of having to chase contractors and supervise each step to ensure we receive what we pay for – Arcstones work ethic is a real benefit.

We are open to being contacted by prospective clients by mail or phone on gillians@kmsa.com or 083 39 000 32

Sincerely

Gillian

For the Body Corporate

G Schneiderman #22 / P Wertz#28

Reference Letter - 12 May 2017

Dear David,

We are ecstatic with the renovation and painting job carried out by Arcstone and have been complimented many many times over.

From the outset Arcstone approached our needs with utmost professionalism and commitment, in fact, we have never received such a detailed and comprehensive quotation, just the layout and clarity stood head and shoulders above the rest.

There was always excellent and constant communication and flexibility. Your team is extremely hard working, which I am sure is partly as a result of having excellent supervision and management who are always on site, checking the work and motivating the labourers.

Arcstone was always prepared to offer advice as to any changes to our original plan.

At all times was the site was kept clean and tidy and the end result was far beyond our expectations!

We highly recommend Arcstone Property Maintenance for all painting, renovation, construction and maintenance work.

Best wishes,
Paula Goldberg
083 273 9696

DALVEN products

CAPE TOWN: P.O. Box 371, Eppindust 7475 Tel: 021 593 6790 Fax: 021 593 8650
JOHANNESBURG: P.O. Box 1358, Florida 1710 Tel: 011 472 4417 Fax: 011 472 1206
HEAD OFFICE: P.O. Box 26738, Hout Bay 7872 Tel: 021 790 2379 Fax: 021 790 3360
E-mail: info@dalven.co.za Website: www.dalven.co.za

2017-11-09

To whom it may concern.

ARCSTONE PROPERTY MAINTENANCE (PTY) LTD

We herewith confirm that we are the authorised and sole suppliers of CASALI Waterproofing Membranes in South Africa and the producers of the WATERBLOK brand of liquid waterproofing products.

I am pleased to confirm that Messrs Arcstone Property Maintenance is a valued customer of ours. They regularly and consistently purchase CASALI torch-on membranes and WATERBLOK products from us for application on contracts that have been awarded to them.

Arcstone Property Maintenance have elected to use the CASALI “ROOFSTAR” grade of torch-on membrane in spite of there being lower priced lesser quality materials available from ourselves and other suppliers, that are generally used in South Africa.

We have had the opportunity to observe their waterproofing teams in action on site and gained the impression that they approach their work in a professional and businesslike manner. They clearly prioritise the correctness of their specifications and application with a view to ensuring successful outcomes.

We have no hesitation in recommending them as applicators of our products.

Yours faithfully,

Adri Swanepoel
A.D.J.Swanepoel.

This document is write protected and cannot be altered

Waterproofing Association
Gauteng

Certificate of Membership

It is hereby certified that

Arcstone Property Maintenance (Pty) Ltd

having satisfied all the criteria laid down in the constitution, is duly elected a Full Member of the Association

This certificate is the property of the Association and as such can be recalled at the Committee's discretion.

This certificate is valid until 30 June 2018

Chairman: _____ Secretary: _____

Date: 1 July 2017

Kansai Plascon Proprietary Limited
10 Frederick Cooper Drive
Factoria
Krugersdorp 1739

PO Box 4010
Luipaardsvlei 1743
South Africa

T +27 (0)11 951 4500
F +27 (0)11 955 2841

To whom it may concern,

I'm writing this letter to recommend the services of Arcstone Property Maintenance (Pty) Ltd.

Arcstone offers top quality workmanship, is a respectable, experienced company with highly skilled employees and conduct themselves in an extremely professional manner on and off site.

I wholeheartedly recommend Arcstone Property Maintenance (Pty) Ltd for any small, medium or large scale painting projects you may require.

Sincerely,

SAMANDY REDDY

Specifications Manager

T +27 (0) 11 608-0794

M +27 (0) 83 625 6290

E sreddy@kansaiplascon.co.za

6 Milkyway Avenue, Frankenwald X1, Sandton

www.kansaiplascon.co.za

Registration Number: 1945/019549/07

This mail is subject to an email disclaimer: http:/www.Plascon.co.za/terms

PROMINENT PAINTS

11 Dan Jacobs Street,
Alrode, Alberton, 1449
P.O. Box 136166,
Alberton North 1456

T +27 (11) 389 4600
F +27 (11) 864 2407 (Finance)
F +27 (11) 389 4654 (Commercial)
W www.prominentpaints.co.za

Date: 15 November 2017

1 The Avenue
Cnr Henrietta Road
Norwood

RE: Approved Specifier Credential

To Whom It May Concern,

This letter serves to confirm that Arcstone Property Maintenance (Pty) Ltd is a recognised specifier of Prominent Paints quality products. Arcstone Property Maintenance (Pty) Ltd is a specialised company in its field and has specified and monitored the application of Prominent Paints products on several projects of various sizes.

Please note the following conditions for warranty purposes:
Prominent Paints needs to draft a specification, based on remedial repairs to issue a warranty. The contractor needs to comply with the warranty terms and conditions as laid out in the specification, to facilitate the warranty.

Prominent Paints urges and encourages its clients to attend all product training courses offered in terms of paint technology, terminology, product knowledge and application.

Please note that Prominent Paints will not be held liable for any acts or omissions arising in any way, including, but not limited to, any breach of contract or any wrongdoing (including negligence), or any breach of legislative duty.

Effective date from 15 November 2017 to 14 November 2018.

This document is valid for a period of 1 calendar year and subject to review in November 2018.

Yours sincerely,

Gustav van Heerden
National Sales Manager – Trade

Reg. No. 1997/006763/07
Directors: Olivier Bouin – Chairman (French), Paul-Alban Riche – Managing (French),
Robert Resseguier (French), Nico Bonthuyzen

PPG

Dura Paints (Pty) Ltd • Tel: +27 11 452 5221
5 Wakefield Road, Foundersview South, Edenvale
orders@durapaints.co.za • **www.durapaints.co.za**
Director: M. LLoyd • Registration No: 2012/184/075/07

17 September 2017

Letter of Recommendation

To whom it may concern

On behalf of Dura Paints, I would like to recommend the services of Arcstone Property Maintenance (Pty) Ltd.

Arcstone is a well-known and respectable company in Johannesburg and they demonstrate exceptional workmanship and quality on their projects.

Their highly skilled staff have been properly trained in correct surface preparation and painting technique and supervisors are courteous and conduct themselves in a very professional manner.

I can sincerely recommend Arcstone Property Maintenance (Pty) Ltd for any project no matter how big or small. You can be rest assured that you will be treated in a very professional manner and have peace of mind for the duration of your project.

Regards,

Johan Pretorius
Area Manager Retail
Dura Paints (Pty) Ltd
5 Wakefield Road
Foundersview South
Edenvale
Tel: (011) 452 5221
Cell: 081 732 5739
Fax: (011) 4522313
http://www.durapaints.co.za/
E-Mail: retail@durapaints.co.za

Ultraline Paints

Ultraline Paints
Approved Applicators

This is to certify that

ARCSTONE
PROPERTY MAINTENANCE

is an Approved Applicator of Ultraline Paints

Certificate number: *ULT-ARC-002*

Expiry date: February 2017

40 Mynhardt Street | Strand | 7140 | Tel: 021 853 0471 | Fax: 021 853 0599
info@ultraline.co.za | www.ultraline.co.za

Duraline quality paints

MBA NORTH
MASTER BUILDERS ASSOCIATION

Membership number: 6861

Member since: 13 February 2017

This is to Certify that

Arcstone Property Maintenance

Has been accepted as a Member of

MASTER BUILDERS ASSOCIATION NORTH (MBA NORTH)

As:

General Contractors - Large

MBA North members are accordingly entitled to full privileges of Membership and are required to Comply with the Ethics and Quality expected of them as set out in terms of the MBA North's Constitution.

This Certificate is valid for a period of one year.

01 November 2018	*31 October 2019*
Issued Date	**Expiry Date**
President	**Executive Director**

MBA NORTH
MASTER BUILDERS ASSOCIATION

This is to certify that

ARCSTONE PROPERTY MAINTENANCE (Pty) Ltd

has been awarded

Second Place

Less than R10m

for the

STAND 990, THORNVALLEY ESTATE

2017 REGIONAL HEALTH and SAFETY COMPETITION

PRESIDENT	EXECUTIVE DIRECTOR	17 July 2017
		DATE

NATIONAL HOME BUILDERS
NHBRC
REGISTRATION COUNCIL

PROVISIONAL 5

Certificate

This is to certify that

Arcstone Property Maintenance (Pty) Ltd
t/a:

NHBRC Registration Number

3000166723

Had been admitted as a HOME BUILDER to the Register of the

NATIONAL HOME BUILDERS REGISTRATION COUNCIL

Registered Home Builders are required to comply with their obligations to housing consumers and the NHBRC under the terms of the Housing Consumers Protection Measures Act, 1998.

This Certificate is valid for a period of one year.

09688

21/02/2019
Date issued

13/12/2019
Expiry date

Chief Executive Officer

NATIONAL ASSOCIATION OF MANAGING AGENTS

SHAPING OUR PROFESSION

CERTIFICATE OF MEMBERSHIP

IS AWARDED TO

Arcstone Property Maintenance (Pty) Ltd

Membership Number: 4386

Members undertake to provide an acceptable service always.

MR. JJ CROUKAMP
NATIONAL CHAIRPERSON

EXPIRES **31 December 2017**

(MEMBERSHIP IS RENEWABLE ANNUALLY)

Construction Industry Development Board

Home

Print

Contractor Detail

Contractor Detail

CRS Number:	10116819	Type of Enterprise:	Private Company
Contractor Name:	ARCSTONE PROPERTY MAINTANANCE (PTY) LTD	Registration Date:	
Trading Name:	ARCSTONE PROPERTY MAINTANANCE	Expiry Date:	2020/01/24
Status:	Active		

Contractor Grades

Grade: 3GB, Update Date: 2017/01/24

Back

KAPARA
INSURANCE BROKERS

TEL (011) 646-0970
FAX (011) 646-5161
62 JAN SMUTS AVE
FOREST TOWN 2193
JOHANNESBURG
PO BOX 2812
HOUGHTON 2041
SOUTH AFRICA

TO WHOM IT MAY CONCERN

27 September 2017

Dear Sir / Madam,

ARCSTONE PROPERTY MAINTENANCE (PTY) LTD & ARCSTONE INDUSTRIES (PTY) LTD FTRR&I - CONFIRMATION OF PUBLIC LIABILITY INSURANCE

We confirm that the following Liability cover is in force for the current period of insurance which expires on 31.01.2018:

Insurer:	**Infiniti Commercial**
Policy Number:	**InfinCom/0013**
General, Tenants and Work Away	**R3,000,000**
Insurer:	**Consort Technical Underwriters**
Policy Number:	**3-70-16713**
Contract Works Liability	**R5,000,000**

We trust the above to be in order and should you have any queries or wish to effect any changes, please do not hesitate to contact the writer hereof.

Yours faithfully,

Tanja de Jongh
Commercial Underwriter

DIRECTORS:
JA DA SILVA (AUSTRALIAN)
M K DOVER (BRITISH)
D W DOWDING
M P KEARNEY
J A WARMBACK

KAPARA INSURANCE BROKERS (PTY) LTD
REG NO 1998/024464/07
VAT NUMBER 4770181446
FINANCIAL SERVICES BOARD
LICENCE NUMBER 13767

2015045451

labour

Department:
Labour
REPUBLIC OF SOUTH AFRICA

CALL CENTER NO: 0860 105 350

REG NO : 990001038379
FAX NO : 0123456789
ISSUE DATE : 2016-06-11
CERTIFICATE NO : 2015045451

ARCSTONE MAINTENANCE PTY LTD
CNR HENRIETTA & NORWOOD ROAD
JOHANNESBURG
2192

LETTER OF GOOD STANDING

COMPENSATION FOR OCCUPATIONAL INJURIES AND DISEASES ACT 130 of 1993 (AS AMENDED).

With reference to sections 80, 82, 86 and 89 of Compensation for Occupational Injuries and Diseases Act 130 of 1993 (As amended), I hereby certify that:
ARCSTONE MAINTENANCE PTY LTD
has complied with the requirement of the above Act and is at present in good standing with the Compensation Fund.

Nature of business :PAINTERS & BLDG MAINTENANCE

Expiry date :2017-04-30

IMPORTANT NOTICE:

Any fraudulently obtained Letter of Good Standing shall constitute a criminal offence.

The Compensation Commissioner shall institute criminal proceedings against any perpetrators who unlawfully alter or deface this letter with intend to defraud or misrepresent facts contained therein.

PLEASE, use the Below link (Website Address) to check if the Letter of Good Standing is valid: https://cfonline.labour.gov.za/VerifyLOGS

Yours faithfully

COMPENSATION COMMISSIONER

Compensation Fund
WORKING FOR YOU

Sworn Affidavit

B-BBEE Exempted Micro Enterprise

I, the undersigned, David Raichlin, ID number: 9007105085084,
hereby declare under oath as follows:

1. The contents of this statement are, to the best of my knowledge, a true reflection of the facts.
2. I am a director of the following enterprise and am duly authorised to act on its behalf.
3. The enterprise is a Start-up enterprise and so, in terms of the dti Codes of Good Practice, qualifies as:

   i. an Exempted Micro Enterprise and
   ii. an Empowering Supplier

Arcstone Industries (Pty) Ltd

Registration number: 2016/184118/07
1 The Avenue, Cnr Henrietta Road, Norwood, Johannesburg, 2192

Level 1 Contributor	
Recognition Level	135%
Black Ownership	100% *
Black Woman Ownership	51%

4. I know and understand the contents of this affidavit and I have no objection to taking the prescribed oath and consider the oath binding on my conscience and on the owners of the enterprise which I represent in this matter.
5. The sworn affidavit will be valid for a period of 12 months from the date signed by the commissioner.

* Using the Modified Flow-Through Principle

I CERTIFY THAT THIS DOCUMENT IS A TRUE REPRODUCTION (COPY) OF THE ORIGINAL DOCUMENT WHICH WAS HANDED TO ME FOR AUTHENTICATION.

COMMISSIONER OF OATHS

DATE 24/1/2017 NAME

ADDRESS

DESIGNATION

Commissioner of Oaths
Signature & stamp

Deponent Signature:

Date: 24/01/2017

FNB BUSINESS
Shop U60/70
Norwood Mall
Norwood
2192
Email address: mashigov@fnb.co.za
Web: address: www.fnb.co.za
Tel: 011728 1599

19 October 2017

TO WHOM IT MAY CONCERN

Dear Sir

ARCSTONE PROPERTY MAINTENANCE (PTY) LTD REG NO. 2015/233355/07

This serves to confirm that ARCSTONE PROPERTY MAINTENANCE (PTY) LTD a valued client of FNB Business, a division of FirstRand Bank Limited and enjoys a noteworthy relationship with our institution. Their banking account is of good standing and operates on a highly satisfactory basis.

We believe the Directors of the company are reliable and respectable businessmen who will not commit the business beyond its means. We therefore consider the company good for meeting its normal business commitments.

Kindly note that the information and opinion expressed herein are provided as a matter of business courtesy on the expressed understanding that no responsibility is assumed on the part of the Bank for any information provided.

Please do not hesitate to contact us in need.

Yours faithfully

Victoria Mashigo
Business Manager

FNB BALFOUR PARK
19 OCT 2017
SERVICE
212 - 217

Directors: LL Dippenaar (Chairman), SE Nxasana (CEO), VW Bartlett, JJH Bester, JP Burger, MS Bomela, L Crouse, PM Goss, NN Gwagwa, PK Harris, WR Jardine, EG Matenge-Sebesho, AT Nzimande, D Premnarayan (Indian), KB Schoeman, RK Store, BJ van der Ross, JH van Greuning. Company Secretary: BW Unser.
First National Bank – a division of FirstRand Bank Limited. An Authorised Financial Services and Credit Provider (NCRCP20). Reg. No. 1929/001225/06.

FNB
First National Bank
how can we help you?

FNB BALFOUR PARK
19 OCT 2017
SERVICE
212 - 217

Account Confirmation Letter

Date: 2017/10/19 Yes ☐ Not applicable ☒ Reference no.:

To whom it may concern

Confirmation of banking details

This letter serves to confirm that the following bank account is open with First National Bank Limited.

Registration no.: Yes ☒ Not applicable ☐

2015 / 233355 / 07

Account name	ARCSTONE PROPERTY MAINTENANCE (PTY)LTD		
Account no	62572199638	Branch	NORWOOD MALL
Account type	Business Cheque Account	Branch code	255-655
Date opened	2015/11/17	SWIFT code	FIRNZ AJJ

The information provided in this letter is a true reflection of the records that were available to us as at the date of this letter. The bank shall not be held responsible for any subsequent change in information contained in this letter.

Business unit

Gauteng Business Banking

Relationship Manager

VICTORIA MASHIGO

Contact details

Tel: 011 728 1599 Cell: N/A

Fax: N/A Email: mashigov@fnb.co.za

Directors: LL Dippenaar (Chairman), SE Nxasana (CEO), VW Bartlett, JJH Bester, JP Burger, MS Bomela, L Crouse, JJ Durand, GG Gelink, PM Goss, NN Gwagwa, PK Harris, WR Jardine, EG Matenge-Sebesho, AT Nzimande, D Premnarayen (India), KB Schoeman, RK Store, BJ van der Ross, JH van Greuning. Company Secretary: BW Unser.

First National Bank – a division of FirstRand Bank Limited. An Authorised Financial Services and Credit Provider (NCRCP20). Reg. No. 1929/001225/06.